

E | S | C

Electronic Source Company

CUSTOMER CORRECTIVE ACTION REQUEST (CCAR)

Please call ESC to get a CCAR Number and then complete as much of the information below as possible.

CCAR Number:	Date Issued:
Customer Name:	Contact Name:
Address 1:	Contact Title:
Address 2:	Phone Number:
Assembly Number:	Lot Number:
Quantity Received:	Date Received:
Quantity Nonconforming:	Failure Rate:
When was the Nonconformance first identified? (Circle One)	
Incoming Inspection Final Assembly and Test Field Failure	
Non-Conformance Description:	
Customer's Estimated Root Cause:	
Customer's Suggested Containment Actions:	
Material Dept. Signature:	Q.A. Dept. Signature:
Date:	Date:

ESC'S FORMAL ACKNOWLEDGMENT AND RESPONSE

Date:	
CCAR Approved By:	CCAR Rejected By:
ESC Corrective Actions Taken:	